

ADDRESS	TELEPHONE	HOURS
GERMANY		
Munich Landsberger Strasse,155,8068	(+49) 89 55 253 357	Monday through Friday from 9:00 AM to 6:00 PM
ARGENTINA		
Buenos Aires Carlos Pellegrini 1163 P.4	(+54) 1 143 945 990	Monday through Friday from 9:00 AM to 1:00 PM and from 2:00 PM to 5:30 PM
Buenos Aires Ministro Pistarini Airport - Ezeiza	(+54) 1 154 802 747	Tuesdays, Thursdays, Saturdays and Sundays from 3:30 AM to 11:00 AM
ARUBA		
Engeland Straat 4	(+297) 5 837 788	Monday through Friday from 8:00 AM to 12:00 M and from 1:00 PM to 5:00 PM
Reina Beatrix Airport	(+297) 5 825 484	Monday through Sunday from 2:30 PM to 5:00 PM
BOLIVIA		
La Paz Avenida Villazón 1940 edificio Inchauste Zelaya piso 1 oficina 102	(+591) 22 375 220	Monday through Friday from 9:00 AM to 12:30 PM and from 2:30 PM to 6:30 PM Saturdays from 10:00 AM to 12:30 PM
Santa Cruz Calle Rene Moreno Esq. Pari Edificio Don Alcides, Planta Baja Of. 114	(+591) 33 368 703 (+591) 33 368 459	Monday through Friday from 9:00 AM to 12:30 PM and from 2:30 PM to 6:30 PM Saturdays from 10:00 AM to 12:30 PM
BRAZIL		
Sao Paulo Av. Washington Luiz, 7059 - 2o. Andar - CEP: 04627-006	(+55) 1 121 761 111	Monday through Friday from 8:00 AM to 5:30 PM
Sao Paulo São Paulo International Airport - Terminal I / Asa A / Piso Embarque/ Guarulhos-SP - CEP: 07141-970	(+55) 1 164 453 576	Every day from 5:00 AM to 11:00 AM
Río de Janeiro Av. Almirante Barroso, 52 - 34o. Andar - CEP: 20031-000	(+55) 2 122 404 413	Monday through Friday from 9:00 AM to 6:00 PM
Rio de Janeiro Tom Jobim - Galeão International Airport - Estrada dos Marajás - Ed. UAC s/no. - Ilha do Governador-RJ. - Terminal I / Setor Azul	(+55) 2 133 983 145	Every day from 3:00 AM to 9:30 AM
CHILE		
Santiago de Chile Isidora Goyenechea 3365 OF. 1201	(+56) 22 706 612	Monday through Friday from 9:00 AM to 6:30 PM
Santiago de Chile Rotonda Poniente piso 4	(+56) 26 901 052	Monday through Friday from 9:00 AM to 4:00 PM
CHINA		
#A-1310, no.5-4 Cong Wen Men Wai St., Beijing, China 100062	(+86) 1 067 080 561	Monday through Friday from 9:00 AM to 6:00 PM
COSTA RICA		
San José Travel Center entrada 3 en los Yoses , 25 metros al sur.	(+506) 22 812 400 (+506) 22 812 395 (+506) 22 812 512	Monday through Friday from 8:00 AM to 5:30 PM

CURACAO		
Willemstad Of. Gerencia International Airport Of O-121	(+599) 98 391 183	Monday through Friday from 8:00 AM to 5:00 PM
Willemstad Of. Pasajes International Airport Of WG 05	(+599) 98 391 182/85/86	Mondays, Wednesdays and Thursdays from 8:00 AM to 6:30 PM Tuesdays and Fridays from 8:00 AM to 12:00 PM and from 1:00 PM to 5:00 PM Saturdays and Sundays from 2:00 PM to 6:30 PM
ECUADOR		
Quito Av. Coruña 143 y Bello Horizonte	(+593) 22 237 932	Monday through Friday from 8:30 AM to 6:00 PM Saturdays from 10:00 AM to 1:00 PM
Quito Mariscal Sucre Airport – International Departures	(+593) 23 301 379	Monday through Sunday from 8:30 AM to 1:30 PM and from 2:00 to 6:00 on holidays
Quito Airport Mariscal Sucre - International Departures	(+593) 23 302 202	Airport Counter and hours depend on flight schedules
Guayaquil Avenida FCO. de Orellana, Hotel Hilton Colón	(+593) 42 399 048	Monday through Friday from 8:30 AM to 6:00 PM
Guayaquil José Joaquín Olmedo Airport, second floor.	(+593) 42 169 148	Monday through Sunday and holidays from 8:30 AM to 1:00 PM and from 2:30 PM to 6:00 PM
Cuenca Presidente Córdova 840 y Benigno Malo	(+593) 72 834 484	Monday through Friday from 8:30 AM to 1:00 PM and from 2:30 PM to 6:00 PM
SPAIN		
Madrid Calle Castelló 23 4º Izq. 28001	(+34) 902 007 550	Monday through Friday from 9:00 AM to 5:30 PM
Madrid Madrid Airport Terminal 4, Mostradores 960 al 969	(+34) 913 337 053	Service hours in BILLING: starting 4 hours before the flight
Madrid Calle Maestro Arbós, 5 local. 28045 Metro Legazpi	(+34) 915 289 015	Monday through Friday from 10:30 AM to 2:30 PM and from 3:30 PM to 7:00 PM
El Prat de Barcelona Airport. Terminal A. Oficinas 15 y 16	(+34) 932 984 388	Thursdays and Sundays from 12:00 M to 4:00 PM
Barcelona, calle Rosello No 399 - 08025, metro Sagrada Familia (Lineas 2 y 5)	(+34) 934 583 881	Monday through Thursday from 9:30 AM to 2:00 PM and from 3:30 PM to 7:00 PM Fridays from 10:30 to 3:00 PM and from 4:00 PM to 6:30 PM
Barcelona Gran Vía. 665, bajos 08010	(+34) 932 659 258	Monday through Friday from 10:30 AM to 2:30 PM and from 3:30 PM to 7:00 PM
UNITED STATES		
Miami 8350 NW 52ND TERRACE, SUITE 100 MIAMI, FL. 33166	(+1) 800 2 842 622	Monday through Friday from 9:00 AM to 5:00 PM
Miami International Airport Terminal J	(+1) 800 2 842 622	Monday through Sunday from 11:00 AM to 5:30 PM (Summer time) Monday through Sunday from 10:00 AM to 4:30 PM (Winter time)
Fort Lauderdale 262 S. University Drive Plantation, Fl 33324	(+1) 800 2 842 622	Monday through Friday from 9:00 AM to 5:00 PM Saturdays from 9:00 AM to 1:00 PM
New Jersey 6321 Bergenline Avenue West New York, NJ 07093	(+1) 800 2 842 622	Monday through Friday from 10:00 AM to 6:00 PM

New York 122 East 42nd Street, Suite 2525 New York, NY 10168	(+1) 80 02 842 622	Monday through Friday from 9:00 AM to 5:00 PM
Los Angeles 200 World Way Box 2 Los Angeles, Ca 90045	(+1) 800 2842 622	Monday through Friday from 9:00 AM to 5:00 PM
Washington Dulles International Airport Avianca Ticket Counter, Upper Level Door 3	(+1) 800 2 842 622	Monday through Friday from 9:00 AM to 5:00 PM
FRANCE		
Paris 1, Rue d'Hauteville 75010	(+33) 1 53 349 274	Monday through Friday from 9:30 AM to 1:00 PM and from 2:00 PM to 6:00 PM
GREECE		
Athens K. Tsatsou Str 4, Athens -105 58	(+30) 2 103 236 905	Monday through Friday from 9:00 AM to 5:00 PM
NETHERLAND/BELGIUM		
Jan Apeldoornweg, 11 kb Bregem Netherland	(+20) 4 123 015	Monday through Friday from 9:00 AM to 5:00 PM
HONG KONG		
Unite C, 21/FI., Neich Tower, 128 Gloucester Rd., Wan Chai, Hong Kong	(+852) 28 777 689	Monday through Friday from 9:00 AM to 6:00 PM
ENGLAND		
London Flighthouse, Fernhill Road, Horley Surrey Rh6 9sy	(+44) 8 705 767 747	Monday through Friday from 9:00 AM to 5:30 PM
ITALY		
Milan Via del Bollo 3, 20123 Milano	(+39) 02 86 998 147	Monday through Friday from 9:00 AM to 1:00 PM and from 2:00 PM to 6:00PM
JAPAN		
Tokyo Toranomom TBL Bldg 8F, 19-9, 1chome Toranomom, Minato-ku, Tokyo 105-0001, Japan	(+81) 335 937 603 Fax: (+81) 335 936 534	Monday through Friday from 9:30 AM to 6:30 PM
KOREA		
Gwanghwamun officia#1405 Sinmunno 1-ga, Jongno-gu Seoul, Korea	(+82) 27 773 772	Monday through Friday from 9:00 a 6:00 PM
MEXICO		
México D.F. Paseo de la reforma 195-301, Colonia Cuauthemoc, Mexico DF. Código postal 06500	(+52) 55 463 073 Extension 5	Monday through Friday from 9:00 AM to 6:00 PM
México D.F. International Airport of Mexico, international gate F3, primer piso. Mostrador 329	(+52) 57 869 416	Monday through Friday from 9:00 AM to 6:00 PM Flight operation from 12:00 PM
PANAMA		
Edificio Solendeg frente al banco Cuscatlán y diagonal a Panafoto.	(+507) 2 646 413 ó 2 643 120	Monday through Friday from 8:00 AM to 6:00 PM Saturdays from 9:00 AM to 1:00 PM

Tocumén International Airport	(+507) 2 384 096	Every day from 8:45 AM to 6:00 PM
PARAGUAY		
Asunción Camilo Recalde esquina Cerafina Davalos	(+595) 21 605 708 (+595) 21 610 303 (+595) 21 611 304	Monday through Friday from 8:00 AM to 11:00 AM and from 2:00 AM to 5:00 PM Saturdays from 8:30 AM to 12:00 M
PERU		
Lima Avenida Los Sauces 364, Torre Roja 1 er piso, San Isidro	(+511) 440-4104 (+511) 440-4026	Monday through Friday from 9:00 AM to 6:00 PM Saturdays from 9:00 AM to 4:00 PM
Callao Avenida Elmer Faucett S/N Jorge Chávez International Airport	Call Center: 080051936	Monday through Friday from 7:00 AM to 5:00 PM
DOMINICAN REPUBLIC		
Santo Domingo Las Américas International Airport	(+1806) 5 491 394	Tuesdays, Thursdays, Saturdays and Sundays during check-in process.
Santo Domingo Calle Ignacio Jacinto Mañón #5 plaza el Avellano II local 7, Ensanche Paraiso	(+809) 563 2209 Fax: 809-683-5609	Monday through Friday from 9:00AM to 6:00PM
SWEDEN		
Stoccolm Riddargatan 17, 3tr 11457 Stockholm	(+46) 854 525 935	Monday through Friday from 9:00 a 5:00 PM
SWITZERLAND		
Zurich Loewenstrasse 51, 8001	(+41) 442 125 010	Monday through Friday from 9:30 AM to 12:30 PM and from 2:00 PM to 5:00 PM
TAIWAN		
7Fl.-1, no. 2 Lane 77, Song Chiang Rd., Chung Shan District, Taipei, Taiwan 104	(+886) 225 153 306	Monday through Friday from 9:00 AM to 6:00 PM
URUGUAY		
Montevideo Andes 1293 - PSIO 8 "804"	(+598) 29 011 519 (+598) 9 084 851 (+598) 9 015 994	Monday through Friday from 9:00 AM to 1:00 PM and from 2:00 PM to 6:00 PM
VENEZUELA		
Caracas Avenida Tanmanaco con calle Mohedano Hotel J.W. Marriott - EL ROSAL.	(+58) 2 122 005 725	Monday through Friday from 8:00 AM to 4:30 PM Saturdays from 10:00 AM to 2:00 PM
La Guaira Simón Bolívar International Airport, Maiquetía	(+58) 2 123 552 466 al 68	Monday through Friday from 3:15 PM to 10:30 PM Saturdays and Sundays from 3:15 PM to 6:00 PM
Valencia Arturo Michelena International Airport - Zona Industrial final de la Av. Diego Iribaren Borges Edo. Carabobo	(+58) 2 418 976 777	Every day from 9:00 AM to 12:00 M

<p>Valencia Urbanización Valles de Camoruco, Calle 122, Centro Profesional Reda Building Torre B Piso 3 Oficina 03. Edo. Carabobo</p>	<p>(+58) 0241 – 8 253 862 (+58) 0241 – 8 250 194</p>	<p>Monday through Friday from 8:00 AM to 12:00 M and from 1:00 PM to 4:30 PM</p>
<p>Caracas Final Calle La Guairita Hotel Eurobuilding nivel lobby, Chuao</p>	<p>(+58) 212 – 9 911 195 (+58) 212 – 9 919 156</p>	<p>Monday through Friday from 8:30 AM to 5:30 PM Saturdays from 9:00 AM to 1:00 PM</p>
<p>San Cristóbal Centro Comercial Andino, carrera 22 de la calle 10, Barrio Obrero Estado Táchira</p>	<p>(+58) 276 3 534 000 (+58) 276 3 53 4158</p>	<p>Monday through Friday from 9:00 AM to 12:00 PM and from 2:00 PM to 5:00 PM</p>
<p>Caracas Avenida principal La Castellana Centro ING Bank Letonia - nivel galeria local d-4. La Castellana.</p>	<p>(+58) 212 2 656 767 (+58) 212 2 645 293</p>	<p>Monday through Friday from 8:30 AM to 5:30 PM</p>